

The **Community Voice** initiative is part of the Better Regulation Division’s Community Engagement Strategy, which works across the regulatory portfolios of NSW Fair Trading and SafeWork NSW.

Our focus is to reduce consumer and workplace harms, and to proactively engage about harm minimisation with Aboriginal and multicultural communities, people with disabilities and with young people.

Community Voice facilitates two-way engagement between the Better Regulation Division (BRD) regulators and stakeholders in our priority cohorts. We listen to the feedback from communities, we work with communities to develop harm minimisation campaigns and we create opportunities for community participation in the regulatory process – including submissions and input into reviews and legislative reforms.

What we do

We work with our key stakeholders and intermediaries in the Aboriginal, Multicultural, Disability and Youth sectors and to deliver evidence-based and solution focussed engagement and education initiatives.



The Community Voice objectives:

- ▲ Listen to our internal and external stakeholders about emerging and existing risks and harms.
- ▲ Design, develop and implement harm minimisation programs and campaigns.
- ▲ Develop toolkits, webinars and other online resources and extend the reach of our campaigns by collaborating with our community partners and intermediaries
- ▲ Increase opportunities for community participation in the regulatory process
- ▲ Build BRD capacity to engage with priority communities – including demonstrating the voice of lived experience in our content.

Contact us to become a Community Voice Network member

Stakeholder Engagement and Community Education Unit

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